

Costco Licenses Meducation from Polyglot Systems

Issaquah, Washington and Morrisville, NC – February 2, 2010: Costco Wholesale Corporation and Polyglot Systems, Inc. today announced that Costco has licensed Polyglot’s multi-language Meducation software to assist those patients with limited English proficiency to better understand medications dispensed by Costco Pharmacy locations in New York and North Carolina and future expansion into Ontario, Canada. Under the terms of the agreement, Costco pharmacies will access Meducation content using a Software-as-a-Service model. Pharmacy customers or their caregivers with limited English proficiency will now be provided additional easy-to-understand instructions for correctly self-administering medications. In addition, demonstrations for some medications that are more difficult to use may be viewed at the pharmacy and then reviewed at any time from the comfort of a patient’s home. Both written instructions and the demonstrations are available across a range of languages.

“For both our English speaking patients and for those who do not speak English, we view Meducation as one in a series of steps that Costco is taking to provide the very best care to our Pharmacy customers. By increasing patient understanding, we expect to improve overall satisfaction with our pharmacy services,” says Costco Assistant Vice President for Pharmacy, Rick Duffy.

Polyglot Founder and President, Charles Lee, MD is delighted to work with Costco. “This agreement with Costco, which assisted with Meducation’s evaluation, is a wonderful validation of the importance of communicating understandable medication instruction to patients, especially if they do not understand English very well. Funded in part by grants from the NIH, Office of Minority Health and Health Disparities, we view Meducation as a critical tool to reducing medication errors and improving health outcomes. We are proud to be associated with Costco and pleased to have them as our launch customer for Meducation.”

Meducation is currently available in English, Spanish, Korean, Arabic, Mandarin, Cantonese, and Russian. French and Italian are to be released by March 31st, 2010 with additional languages to follow.

About Costco[®]: Costco Wholesale Corporation operates an international chain of membership warehouses, mainly under the "Costco Wholesale" name, that carry quality, brand name merchandise at substantially lower prices than are typically found at conventional wholesale or retail sources. The warehouses are designed to help small-to-medium-sized businesses reduce costs in purchasing for resale and for everyday business use. Individuals may also purchase for their personal needs. Visit www.costco.com for more information.

About Polyglot[®]

Founded in 2001 by a physician who saw the need for cost-effective methods to communicate with the growing population of patients who cannot speak English, Polyglot develops innovative technology-based language solutions for the healthcare industry. Headquartered in Morrisville, NC, Polyglot is financed by private and institutional investors. Visit www.pgsi.com for more information.

Costco is a trademark of Costco Wholesale Corporation. Polyglot and Meducation are trademarks in the United States of Polyglot Systems, Inc. Other marks belong to their respective owners.

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