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Media Advisory

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Polyglot Systems, Inc. Launches its newest version of AVA™

“New Software-as-a-Service” format speeds health insurance enrollment for low-literate applicants”

Morrisville, NC (April 14, 2011) Polyglot Systems, Inc. has successfully deployed their newest piece of technology to expand healthcare access by overcoming communication barriers. The product is a web or software-as-a-service or “SaaS” version of the company’s AVA product, which dramatically improves the health insurance enrollment application process for Americans who have low-literacy or the limited ability to speak English.

“Many Americans have difficulty applying for health insurance programs due to the complexity of application forms, low literacy and language barriers,” said Dr. Charles Lee, founder of Polyglot Systems Inc., and inventor of AVA. “AVA overcomes these challenges through a simplified process which guides each applicant in their preferred language.”

The system uses a simple, step-by-step interface designed to guide individuals through the process in their native language while also providing on-screen and spoken prompts,

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requesting only information relevant to the application. The new, SaaS-based format allows the system to be used at any computer station with an internet connection, enabling 24-hour access. The product re-design also makes it much more flexible, allowing it to be quickly adapted to each state's unique insurance requirements.

The new version of AVA has recently been deployed by the Alabama Primary Health Care Association (APHCA) at twenty locations. APHCA's COO, Tom Tucker, has been pleased with its performance: "AVA is the best system for enrolling patients in Medicaid or CHIP that I have seen. We have been very happy with its performance and expect to roll it out to an additional twenty locations by the end of May."

Under the 2010 Affordable Care Act signed into law in March 2010, the congressional budget office estimates that the new legislation will reduce the number of uninsured Americans by 32 million, with 16 million of those to be covered through an expansion of Medicaid. As states and health plans prepare for this expanded enrollment, the need for health insurance applications to become simpler, accessible, and more consumer-friendly will be in great demand.

According to Polyglot officials, the newly re-engineered version of AVA directly addresses this upcoming demand. In addition, Federal incentives may subsidize up to 90% of states' costs to implement the system.

For more information on AVA, contact R.J. Sims Preston at spreston@pgsi.com, or visit <http://www.pgsi.com/Products/AVA.aspx> for a short video presentation on the new software technology.

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About Polyglot Systems

Polyglot Systems is a leading provider of software-based communication solutions for health care. The company is headquartered in North Carolina's Research Triangle. Visit www.pgsi.com for additional information.